



PUBLIC WORKS & UTILITIES  
 CITY HALL - 8th Floor - Suite 802  
 455 NORTH MAIN STREET  
 WICHITA, KANSAS 67202  
 (316) 265-1300  
 Address Service Requested

**AUTOMATIC PAYMENT**

|                                  |           |
|----------------------------------|-----------|
| Customer #                       | Account # |
| 1054045                          | 157623    |
| Payment Number<br>1054045-157623 |           |

Service Address 5823 W 41ST CIR S

STATEMENT DATE 26-Apr-2022  
**TOTAL AMOUNT DUE 36.98**

**AMOUNT DUE WILL BE AUTO PAID 21-May-2022**

JESSICA STITT  
 5823 W 41ST CIR S  
 WICHITA KS 67215-2035

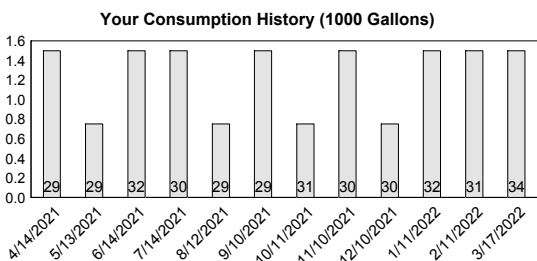
A 1.5% penalty will be added to the unpaid balance after the due date, per month.

**Visit wichita.gov**

- Make Payments
- Sign up for Paperless Billing
- Enroll for Automatic Payment
- Donate to the H2O Care Fund

Average Winter Consumption = 6,000

| Service | Meter Number | Meter Size | Previous Meter Read |         | Current Meter Read |         | Days of Service | Consumption for Billing Cycle |         |
|---------|--------------|------------|---------------------|---------|--------------------|---------|-----------------|-------------------------------|---------|
|         |              |            | Date                | Reading | Date               | Reading |                 | Units                         | Gallons |
| Water   | 44397613     | 1          | 17-Mar-22           | 382     | 16-Apr-22          | 383     | 30              | 1                             | 750     |



|   |               |
|---|---------------|
| Previous Balance                            | 46.50         |
| Payment - Thank you                         | -46.50        |
| <b>BALANCE FORWARD</b>                      | <b>0.00</b>   |
| <u>Current Charges</u>                      |               |
| Water Base Charge                           | 17.47         |
| 750 gallons of water @2.78 per 1000 gallons | 2.09          |
| Sewer Base Charge                           | 10.73         |
| 750 gallons of sewer @4.23 per 1000 gallons | 3.17          |
| Stormwater Base Charge                      | 1.50          |
| Stormwater                                  | 1.00 ERU 2.00 |
| Kansas Water Plan                           | 0.02          |
| <b>TOTAL CURRENT CHARGES</b>                | <b>36.98</b>  |
| <b>TOTAL AMOUNT DUE</b>                     | <b>36.98</b>  |

APPLICATIONS NOW BEING ACCEPTED FOR THE WATER CONSERVATION REBATE PROGRAM, INFORMATION CAN BE FOUND AT WWW.SAVEWICHITAWATER.COM

**BALANCE FORWARD IS NOT PAST DUE. REFER TO PRIOR BILL FOR DRAFT DATE.**

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT  
**AUTOMATIC PAYMENT**

Please check box to donate to H2O Care Fund or update contact information on the back.

Customer Name JESSICA STITT  
 Service Address 5823 W 41ST CIR S

**Please include this payment number on your check 1054045-157623**  
**See payment options on back**

Payment intended as "paid in full" for satisfaction of a disputed amount must be sent to: Public Works & Utilities Attn: Business Operations 455 N Main St 8th Floor Wichita KS 67202

The due date on this bill does not apply to any previous balance.

STATEMENT DATE 26-Apr-2022  
 TOTAL AMOUNT DUE 36.98

Public Works & Utilities  
 PO Box 2922  
 Wichita Kansas 67201-2922

**AMOUNT DUE WILL BE AUTO PAID 21-May-2022**

If you have questions regarding your bill or account, contact our Customer Care Center at (316) 265-1300.

**Hours of Operation:** Mon, Tue, Wed, & Fri, 8AM - 5PM, and Thur 9AM - 5PM

**DEFINITIONS**

**Primary Account Holder** - The primary account holder has financial responsibility for the account. The primary account holder has the responsibility to start, cancel, and transfer service.

**Secondary Account Holder** - A second person can be added to an account for information and payment purposes only. This person will only be able to inquire and make payments on the account. Secondary account holder is not financially responsible for account.

**Average Winter Consumption (AWC)** - The AWC is an annual calculation based on bills rendered during December through March of each year. The AWC is used to bill customers through the tiered rate structure.

**PAYMENT OPTIONS**

**Automatic Payments** - If you would like your monthly payment automatically deducted from your bank account or credit card each month, visit [www.wichita.gov](http://www.wichita.gov) and sign up.

**On-line** - Visit [www.wichita.gov](http://www.wichita.gov).\*

**By Phone** - For automated account access or to pay by phone, call us at (316) 265-1300.\*

**Text-to-Pay** - Visit [www.wichita.gov](http://www.wichita.gov).\*

**By Mail** - Send to P.O. Box 2922, Wichita, KS 67201-2922.

**In-Person** - Express Office, 455 N. Main 1st Floor, 8:00 a.m. - 5:15 p.m.

**City Hall Drop Box** - located at 455 N. Main in the entrance from the parking garage.

\* A \$1.00 convenience fee is applied to all text, phone and payments made online.

**OTHER**

**Emergency** - In case of an after hours emergency, please call (316) 262-6000.

**Start/Cancel/Transfer Service** - The primary account holder is responsible for the start/cancel/transfer of service. The primary account holder is financially responsible for all charges billed to the account.

**Final Bill** - If you are planning to move or wish to close your account, please contact Customer Care Center for a FINAL BILL. Primary account holder is responsible for all charges until request for service has been received.

**Service Interruption** - If your service is disconnected for nonpayment, the total past due balance plus a reconnect fee must be paid to have service restored the next business day. Additional deposits may also be required. Any past due balance is subject to disconnection.

**Paperless Billing** - To sign up for paperless billing, visit [www.wichita.gov](http://www.wichita.gov).

**FEES**

**Account Origination Fee (AOF)** - Customers are charged \$30 when service is established and/or transferred.

**Late Fees** - A 1.5% penalty will be added to the unpaid balance after the due date, per month.

**Collection Fees** - If a delinquent account is sent to an outside agency for collection, the City has the right to recover all related expenses incurred including interest and attorney fees.

**Returned Payment Fee** - Any payment returned by the bank as non-collectible will be subject to a \$35 fee. Customers with a history of non-collectible payments will be managed as a cash only customer.

**Rates/Tiers** - Water Utility billing is based on each customer's AWC and usage each month.

- **Tier 1** - Generally represents indoor usage at a property.
- **Tier 2** - Generally represents seasonal usage such as irrigation. Can also serve as indicator for a leak at the property.
- **Tier 3** - Generally represents peak seasonal usage. Can also serve as indicator for a leak at the property.

**Base Charges** - The base charge is a monthly fee that is billed for access to utility services. The fee covers the fixed cost for expenses such as the treatment plants, utilities, chemicals, maintenance and staff.

**Kansas Water Plan** - This is a pass through fee charged by the State of Kansas.

**Stormwater** - This fee is based on driveways, houses, sheds, and other built structures that divert rain into the storm drains instead of soaking into the ground. Fees collected are used to minimize flooding caused by stormwater runoff.

**Help 2 Others (H2O) Care Fund**

The H2O Care Fund is designed to provide assistance to customers who are experiencing financial hardships.

**Donate H2O Care Fund options**



- Round-up (rounds your bill to the next dollar)
- Monthly Amount (chosen an amount to be added to your bill) \$ \_\_\_\_\_
- One time donation \$ \_\_\_\_\_

**Mailing Address Change** \_\_\_\_\_

STREET NUMBER                      STREET NAME

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CITY    STATE    ZIP

**Email Address Change** \_\_\_\_\_

**Telephone Change** (    ) \_\_\_\_\_